

GENERAL DATA PROTECTION NOTICE

Data Protection Notice

Hello Sync Limited collects, processes and stores the information and personal data you submit to our website in relation to inquires and order processing. All processing activities shall be carried out in accordance with your individual rights as defined by the European Union's General Data Protection Regulation.

Please note that by submitting information about yourself through our website, you are agreeing for Hello Sync Limited to process and store that data. This data shall be stored only for the duration of the previously outlined purpose for collection. We never store or process your data longer than we need to, and we do not use your data for any purpose other than those you have agreed to.

The data you submit to our website will never be shared with or transferred to a third-party organization. Logistics partners are exempt from this policy as they assist Hello Sync Limited in processing your personal data and delivering its services;

You reserve the right to request Hello Sync Limited update your personal data at any time. You can also request information about your personal data, withdraw your consent for us to process your information or request a transfer or deletion of your data.

For more information about Hello Sync Limited and how we protect and secure your data, consult our Privacy Policy [HYPERLINK].

Company Information

Company: Hello Sync Limited

Address: 71-75 Shelton Street, Covent Garden, London, WC2H 9JQ

Email: service@hellosync.uk

Model Number(s): All smart switch and smart socket models

Revision: 2026 R1.0