

Smart Switch User Manual

Applicable to Zigbee Smart Light Switches, Dimmer Switches & Scene Switches

Important Safety Information (UK)

- ⚠ This product must be installed by a competent person in accordance with local wiring regulations.
- ⚠ Always isolate the mains supply at the consumer unit before installation or maintenance.
- ⚠ Confirm the circuit is cut off using an approved voltage tester.
- ⚠ Incorrect installation may result in electric shock, fire hazard, or equipment damage.
- ⚠ This device is designed for indoor dry locations only.

Product Scope

This manual applies to Zigbee smart wall switches including standard on/off switches, no-neutral switches, dimmer switches, fan & lamp switches, heater/AC switches, and scene switches. Functions and terminal layouts may vary by model. Always refer to the terminal markings on the device.

Installation – General Procedure

1. Switch OFF the mains power at the consumer unit.
2. Remove the existing wall switch from the wall box.
3. Identify Live (L), Neutral (N), and Load wires.
4. Connect wires according to the wiring diagrams in this manual.
5. Secure the switch into the wall box and attach the front panel.
6. Restore power and test operation.

Wiring Diagram – Switch With Neutral Wire

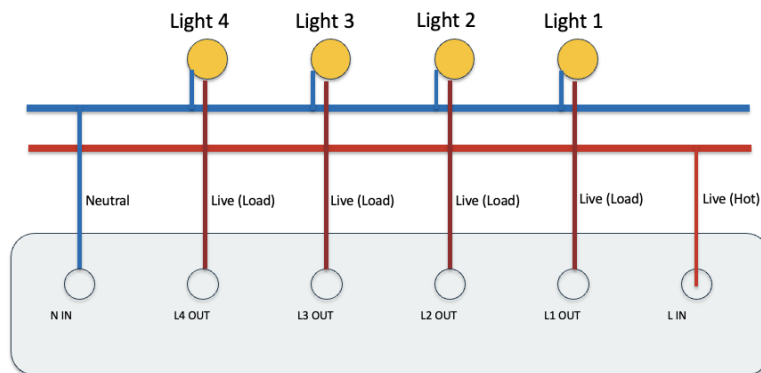
Terminals:

N (Neutral In)

L (Live In)

L1-L4 (Number of Live Load Outputs depend on switch model).

Wiring Diagram: Smart Switch with Neutral



Why Neutral needed for smart switch?

A smart switch requires Neutral completes the power circuit for the electronics to power below electronic parts continuously

- A microcontroller
- A radio (Zigbee)
- Power regulation electronics
- Memory and protection circuits

LED Indicator & Pairing Activation at Device

Long press any button for 5 seconds to enter pairing mode.

- Fast blinking: Zigbee pairing (Smart Mode).
- Slow blinking: Alternative pairing mode (if supported).
- Solid light: Successfully connected to the Zigbee gateway

LED indicator behavior can be adjusted in the app.

* About pairing procedure with APP, please refer to Smart Life App instruction

Zigbee Gateway Requirement

This product requires a compatible Tuya Zigbee gateway for smart functionality. Ensure the gateway is powered on and connected to the internet before pairing.

QR Code: Scan here for setup video and gateway installation guide.



Regulatory Compliance (UK)



Declaration of Conformity

2014/35/EU.

We hereby declare that this product is in compliance with essential requirements and other relevant provision of EMC Directive : 2014/30/EU and LVD Directive



This product must not be disposed of as normal household waste in accordance with EU directive for waste electrical and electronic equipment (WEEE 2012/19/EU). Instead it should be disposed of by returning to the product point of sales, or to a municipal recycling collection point.

Warranty Policy

This smart device is covered by a 12-month warranty from the date of purchase, protecting against faults in materials or workmanship under normal domestic use and correct installation. If the product is found to be faulty within this period, we will repair or replace it, or provide a refund where appropriate. This warranty does not cover damage caused by incorrect installation, misuse, unauthorised modification, power surges, or normal wear and tear. This warranty is provided in addition to your statutory rights under UK consumer law, including rights under the Consumer Rights Act 2015, which are not affected. This warranty does not cover incidental or consequential damages. This warranty is provided in addition to, and does not affect, your statutory consumer rights.

Manufacturer & Importer Information

Manufacturer: Guangzhou Senergy Technology Co, Ltd

Country of Origin: China

Importer (UK): Hello Sync Limited

Address: 71-75 Shelton Street, Covent Garden, London, WC2H 9JQ

Email: service@hellosync.uk

Model Number(s): All smart switch model

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